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## Privacy Policy, Terms of Service & Data Sharing

**Effective Date:** 01/01/2025

### 1. Introduction

Property Total Improvement and its affiliated businesses ("we," "us," or "our") values your privacy. This Privacy Policy and Terms of Service outlines how we collect, use, disclose, and safeguard your information when you visit our website [[www.PropertyTotalImprovement.com](http://www.PropertyTotalImprovement.com)], interact with us, or use our services.

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### Privacy Policy

### 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, phone number, email address, physical address, and other contact details to validate property owners and legal representatives.
- **Project Information:** Property location, construction plans, permit specifications, insurer, mortgagor and validator methods.
- **Payment Information:** Billing address and payment method (collected securely).
- **Usage Data:** IP address, geo location, browser type, device identifiers, and website usage data.

### 3. How We Use Your Information

We use collected information to:

- Provide construction and project management services.
- Communicate with you regarding projects, appointments, and updates.
- Process payments and manage accounts.
- Improve our website and services.
- Comply with legal obligations.

### 4. Information Sharing

We do **not sell** or rent your personal data. We may share information with:

- Subcontractors and partners strictly for service delivery.
- Service providers (e.g., IT, legal, financial).
- Government or legal authorities when required by law.

## **5. Data Security**

We use appropriate security measures to protect your personal data. However, no system is completely secure, and we cannot guarantee absolute security.

## **6. Your Rights**

You have the right to:

- Access, correct, or delete your personal information.
- Opt out of non-essential communications.
- File a complaint with a data protection authority if you believe your rights are violated.

To exercise these rights, please contact us at [data@PropertyTotalImprovement.com].

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## **Terms of Service**

### **7. Use of Website**

By using our website, you agree to:

- Use it for lawful purposes only.
- Not attempt to breach or bypass our security features.
- Not impersonate others or submit false information.

### **8. Intellectual Property**

Contents on this site (text, images, logos) are property or licensed by Property Total Improvement, otherwise stated and is protected by copyright laws. Reproduction without permission is prohibited.

### **9. Limitation of Liability**

We are not liable for any indirect, incidental, or consequential damages arising from the use of our services or website, to the extent permitted by law.

### **10. Changes to This Policy**

We may update this Privacy Policy & Terms of Service at any time. The latest version will be posted on our website with the updated effective date.

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## **Data Sharing**

### **11. Website Subscribe Form – Legal Terms**

By clicking “subscribe”, you agree to receive marketing promotional emails, sms text messages and phone calls from Property Total Improvement and its affiliated businesses. We collect personal data for marketing campaigns related to Property and Construction

Businesses. You can unsubscribe at any time by selecting the button “unsubscribe” listed below. We respect your privacy. Read our Privacy Policy.

To subscribe, input your email, check the box to agree with our policy and terms and click on the join button. You are accepting news from our potential marketing campaigns.

## **12. Website Unsubscribe Form – Legal Terms**

By clicking “unsubscribe” you have successfully unsubscribed from all our marketing emails. If you change your mind, you can resubscribe anytime by selecting the button “subscribe” listed above. You will no longer receive promotional content, but we may still contact you about account-related issues, if applicable.

To unsubscribe, input your email, check the unsubscribe box (CAN-SPAM requires that opt-outs be honored and may take up to 10 business days).

## **13. Mobile to Non-Affiliated 3<sup>rd</sup> Parties**

- Customer data is not shared with 3rd parties for promotional or marketing purposes.
- Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

## **Messaging Terms and Conditions**

- By providing your phone number and agreeing to receive texts, you consent to receive text messages from Property Total Improvement, from +1407.917.0199 and its associated phone lines, regarding account notifications, customer care, marketing. Consent is not a condition of purchase. Message frequency varies. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. You can also contact us at +1407.917.0199 or [email@propertotalimprovement.com](mailto:email@propertotalimprovement.com). Mobile opt-in information is never shared with third parties.

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## **14. Contact Us**

If you have questions about this Privacy Policy or Terms of Service, contact us at:

### **Property Total Improvement**

PO Box 469 - Windermere - FL - 32819

Email: [email@PropertyTotalimprovement.com](mailto:email@PropertyTotalimprovement.com)

Phone: 407.917.0199

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